

# How your fare is calculated



Start



+ First 12km



+ Then

## Hiring Charge

**\$4.10**



### Maxi-Cab

If you request a maxi-cab and are not using a wheelchair, or there are 5 or more people in your group, 50% will be automatically added to the fare.

A Passenger Service Levy of \$1.10 (inc GST) will be added to your fare for a taxi service for which the levy is payable, from 1 February, 2018

Maximum \_\_\_ customers  
Fares include GST  
Effective 1 Nov 2017.

**\$2.26** per km

6am-10pm Monday to Saturday (Rate1)

or

**\$2.71** per km

10pm-6am Monday to Saturday, all day Sundays and public holidays (Rate 3)

or

**96.0c** per minute

Waiting or travelling under 26km/h

**\$3.13** per km

6am-10pm Monday to Saturday (Rate2)

or

**\$3.75** per km

10pm-6am Monday to Saturday, all day Sundays and public holidays (Rate 4)

or

**96.0c** per minute

Waiting or travelling under 26km/h

Taxi registration number



# Taxi User Charter of Rights

## Your rights

As a taxi user you have the right to:

- Decide on the route
- Refuse multiple hiring
- Have the radio on or off
- Have the air conditioning on or off
- See the driver's photo identity card

## Your driver should

- Be courteous and helpful
- Know and obey all the traffic laws
- Be neat, clean and tidy
- Be wearing a uniform

## Your taxi should be:

- Smoke free
- Clean and tidy
- Well maintained

## Your responsibilities

As a taxi user you must:

- Pay the correct fare, including any tolls and booking fees
- Not eat, drink or smoke in the taxi
- Not swear or act in an offensive way
- Wear a seatbelt, and ensure any person under your control who is under 16 years old is wearing a seat belt or other restraint which is properly adjusted and securely fastened. Please let the driver know if you need change from \$50 or more. The driver can refuse to take you if you are drunk, on illegal drugs or unable to pay the estimated fare. If you make a mess or damage the taxi, the driver can charge you up to \$120 for the cost of cleaning up or costs applicable to damages caused.

## Customer Feedback

For all compliments or complaints contact

Service provider name

Contact information

You will require the taxi number, time and date of the journey.

## Assistance Animals

Under the provisions of Regulation 64 (1) of the Point to Point Transport Regulation (2017) a taxi driver is not allowed to refuse to carry any assistance animal including guide dogs. Severe penalties apply.



Pre Paid Fares now apply in NSW

